

Women Proudly Caring for Women

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Patient Rights

- Patients have the right to receive considerate and respectful care.
- Patients have the right to obtain complete and accurate information regarding their healthcare and to collaborate in decisions regarding it.
- Patients have the right to be informed of test results in a timely manner.
- Patients have the right to refuse medical treatment to the extent permitted by law and to be informed as to the consequences of so doing.
- Patients have the right to privacy and confidentiality in compliance with federal HIPAA laws including receiving a Notice of Privacy Practices.
- Patients have the right to examine and receive an explanation of the bill for professional services.
- Patients have the right to be advised of any human experimentation or research affecting their care including the right to refuse to participate in research projects or investigational procedures.

Patient Responsibilities

- Patients are responsible for providing complete and accurate personal information including their medical history and demographic
 information as it changes and no less than annually.
- Patients are responsible for following the treatment plan recommended by their physician and accepting accountability for refusing treatment or not following physician instructions.
- Patients are responsible for assuring that financial obligations of their healthcare are fulfilled promptly.
- Patients are responsible for understanding their health insurance coverage and complying with all applicable rules including payment of
 co-pays, co-insurance and deductibles, use of network providers and facilities and all utilization review policies including referrals and
 pre-certifications.
- Patients are responsible for understanding and complying with all office policies and procedures.
- Patients are responsible for conducting themselves in a manner which is respectful and considerate of themselves, other patients, physicians, staff and property.